

METHODOLOGY AND PROFILE



METHODOLOGY







158 in Mexico





GENERAL POPULATION

Survey conducted in **15 countries** among representative samples of the population aged 18 y.o. and more in each country.

1003 in Mexico



COLLECTION DATES

May 10th to June 16th 2023





METHODOLOGY

Online interviews

Survey link was sent by Axa to their community of experts (internal and external: mainly clients and brokers).

Online interviews via Ipsos Access Panel.

Quota method applied to gender, age, occupation, region and marketsize.

READING NOTE

- · For Global results and sub-totals by clusters, each country weighs the same.
- · Positive significant differences in green, negative significant differences in red.



FUTURE RISKS TOP 10 RANKING









TOP 10 FUTURE RISKS

Please rank the top 5 future risks that you selected, based on their potential impact on society at large in the next 5 to 10 years.

EXPERTS		GENERAL POPULATION	ітра
Climate change	1	Climate change	
Cyber Security risks	2	Pandemics and infectious diseases	
Geopolitical instability	3	Cyber Security risks	
Risks related to Artificial Intelligence and big data	4	Social tensions and movements	
Energy risks	5	Energy risks	
Natural resources and biodiversity risks	6	New security threaths and terrorism	
Financial stability risks	7	Financial stability risks	
Social tensions and movements	8	Pollution	
Pandemics and infectious diseases	9	Geopolitical instability	
Macro-economic risks	10	Natural resources and biodiversity ris	sks



EVOLUTION OF THE TOP 10 FUTURE RISKS



	2018	2019	2020	2021	2022	2023
1	Climate change	Climate change	Pandemics and infectious diseases	Climate change	Climate change	Climate change
2	Cybersecurity risks	Cybersecurity risks	Climate change	Cyber security risks	Geopolitical instability	Cyber security risks
3	Geopolitical instability	Geopolitical instability	Cybersecurity risks	Pandemics and infectious diseases	Cyber security risks	Geopolitical instability
4	Natural resources management	Social discontent and local conflicts	Geopolitical instability	Geopolitical instability	Energy risks	Risks related to Artificial Intelligence and big data
5	Social discontent and local conflicts	Natural resources management	Social discontent and local conflicts	Social discontent and local conflicts	Pandemics and infectious diseases	Energy risks
6	Artificial intelligence and big data	Artificial intelligence and big data	New threats to security	Natural resources and biodiversity risks	Social tensions and movements	Natural resources and biodiversity risks
7	New threats to security	Pollution	Macroeconomic risks	New security threats and terrorism	Natural resources and biodiversity risks	Financial stability risks
8	Pollution	Pandemics and infectious diseases	Natural resources and biodiversity risks	Financial stability risks	Financial stability risks	Social tensions and movements
9	Medical advances and innovations	New threats to security	Financial risks	Macro-economic risks	Macro-economic risks	Pandemics and infectious diseases
10	Pandemics and infectious diseases	Macroeconomic risks	Pollution	Risks related to Artificial Intelligence and big data	Monetary and fiscal policies risks	Macro-economic risks

Society, Politics & Regulation

Please rank the top 5 future risks that you selected, based on their potential impact on society at large in the next 5 to 10 years.

Tech & Data



Environment & Energy



Economy, Finance & Business Environment

Medicine & Health

TOP 10 FUTURE RISKS PER CLUSTER - **EXPERTS**



	AMERICA		AFRICA
1	Climate change	1	Climate change
2	Cyber security risks	2	Financial stability risks
3	Risks related to Artificial Intelligence and big data	3	Cyber security risks
4	Natural resources and biodiversity risks	4	Macro-economic risks
5	Geopolitical instability	5	Monetary and fiscal policies risks
6	Pandemics and infectious diseases	6	Pandemics and infectious diseases
7	Macro-economic risks	7	Risks related to Artificial Intelligence and big data
8	Financial stability risks	8	Geopolitical instability
9	Social tensions and movements	9	Social tensions and movements
10	Monetary and fiscal policies risks	10	Energy risks

	<u>MEXICO</u>
1	CLIMATE CHANGE
2	CYBER SECURITY RISKS
3	NATURAL RESOURCES AND BIODIVERSITY RISKS
4	PANDEMICS AND INFECTIOUS DISEASES
5	RISKS RELATED TO ARTIFICIAL INTELLIGENCE AND BIG DATA
6	MACRO-ECONOMIC RISKS
7	FINANCIAL STABILITY RISKS
8	GEOPOLITICAL INSTABILITY
9	ENERGY RISKS
10	SOCIAL TENSIONS AND MOVEMENTS

	EUROPE	ASIA	PACIFIC AND MIDDLE EAST
1	Climate change	1	Climate change
2	Geopolitical instability	2	Cyber security risks
3	Cyber security risks	3	Risks related to Artificial Intelligence and big data
4	Risks related to Artificial Intelligence and big data	4	Pandemics and infectious diseases
5	Social tensions and movements	5	Financial stability risks
6	Energy risks	6	Energy risks
7	Natural resources and biodiversity risks	7	Geopolitical instability
8	Risks related to changing demographics	8	Pollution
9	Financial stability risks	9	Risks related to the future of Work
10	Macro-economic risks	10	Chronic illnesses (cancer, diabetes, heart conditions)



EVOLUTION OF THE **TOP 10 FUTURE RISKS**



	2021		2022		2023
1	Pandemics and infectious diseases	A	Climate change	=	Climate change
2	Climate change	V	Pandemics and infectious diseases	=	Pandemics and infectious diseases
3	New security threats and terrorism	A	Geopolitical instability	A	Cyber security risks
4	Cyber security risks	=	Cyber security risks	A	Social tensions and movements
5	Pollution	A	Energy risks	=	Energy risks
6	Social discontent and local conflicts	_	New security threats and terrorism	=	New security threats and terrorism
7	Natural resources and biodiversity risks	V	Social tensions and movements	A	Financial stability risks
8	Financial stability risks	•	Pollution	=	Pollution
9	Geopolitical instability	_	Natural resources and biodiversity risks	▼	Geopolitical instability
10	Chronic illnesses	V	Financial stability risks	▼	Natural resources and biodiversity risks

Society, Politics & Regulation

Please rank the top 5 future risks that you selected, based on their potential impact on society at large in the next 5 to 10 years.



Economy, Finance & Business Environment

Tech & Data

Environment & Energy

Medicine & Health

TOP 10 FUTURE RISKS PER CLUSTER – **GENERAL**

GENERAL POPULATION

	AMERICA		A FRICA
1	Climate change	1	Climate change
2	Cyber security risks	2	Pandemics and infectious diseases
3	New security threats and terrorism	3	Pollution
4	Social tensions and movements	4	New security threats and terrorism
5	Pandemics and infectious diseases	5	Cyber security risks
6	Financial stability risks	6	Financial stability risks
7	Risks related to Al and big data	7	Chronic illnesses
8	Monetary and fiscal policies risks	8	Risks related to Al and big data
9	Energy risks	9	Natural resources and biodiversity risks
10	Natural resources and biodiversity risks	10	Monetary and fiscal policies risks

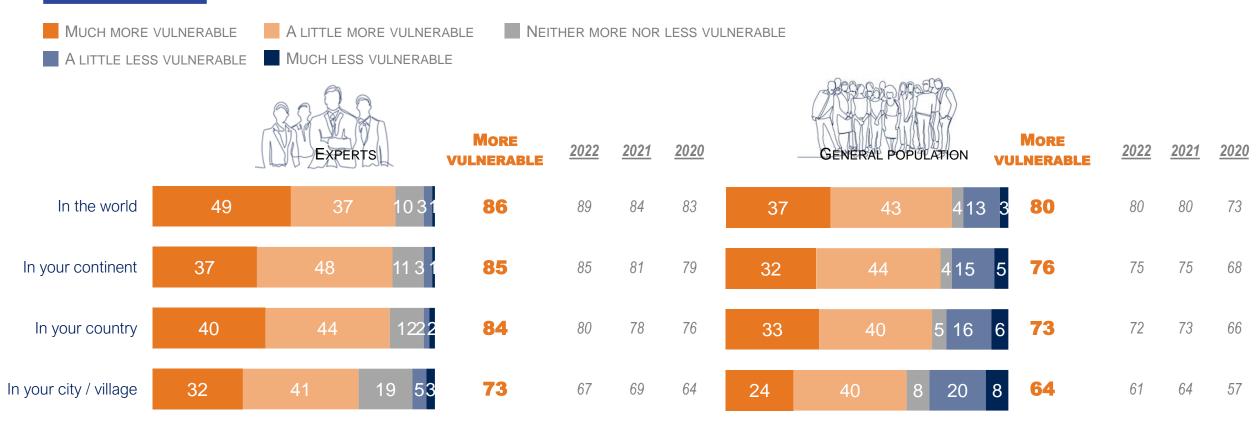
	MEXICO
1	CLIMATE CHANGE
2	PANDEMICS AND INFECTIOUS DISEASES
3	NATURAL RESOURCES AND BIODIVERSITY RISKS
4	CHRONIC ILLNESSES
5	FINANCIAL STABILITY RISKS
6	NEW SECURITY THREATS AND TERRORISM
7	CYBER SECURITY RISKS
8	ENERGY RISKS
9	MONETARY AND FISCAL POLICIES RISKS
10	RISKS RELATED TO THE FUTURE OF WORK

	EUROPE	ASIA PACIFIC AND MIDDLE EAST			
1	Climate change	1	Climate change		
2	Energy risks	2	Cyber security risks		
3	Pandemics and infectious diseases	3	Pandemics and infectious diseases		
4	Pollution	4	Energy risks		
5	Social tensions and movements	5	Geopolitical instability		
6	Geopolitical instability	6	Risks related to Al and big data		
7	Natural resources and biodiversity risks	7	Social tensions and movements		
8	Cyber security risks	8	Financial stability risks		
9	Financial stability risks	9	Natural resources and biodiversity risks		
10	New security threats and terrorism	10	New security threats and terrorism		



LEVEL OF VULNERABILITY OF POPULATIONS COMPARED TO 5 YEARS AGO

ALL COUNTRIES





LEVEL OF VULNERABILITY OF POPULATIONS – PER CLUSTER AND COUNTRY

	% More vulnerable	ALL	AMERICA	UNITED STATES OF AMERICA	Mexico	COLOMBIA
0000	In the world	86	84	94	83	83
	In your continent	85	88	93	87	85
EXPERTS	In your country	84	89	93	83	89
	In your city / village	73	81	74	77	86

	% MORE VULNERABLE	ALL	AMERICA	UNITED STATES OF AMERICA	MEXICO
	In the world	80	85	85	82
	In your continent	76	81	81	81
GENERAL POPULATION	In your country	73	81	82	80
CHI PRASSING RECORD STOLE	In your city / village	64	71	70	76



FOCUS ON TECH-RELATED RISKS



PACE OF EMERGENCE OF RISKS - % RAPIDLY EMERGING

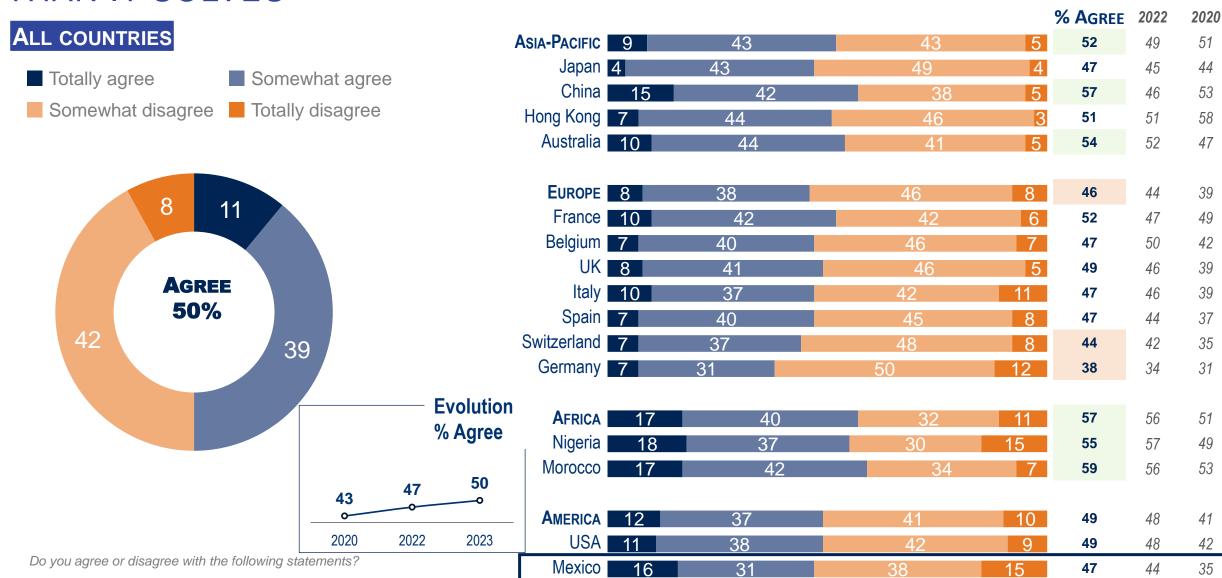
			0200	■ Rapidly emerging				
 2020	2021	2022	EXPERTS	ALL COUNTRIES	GENERAL POPULATION	2022	2021	Mexico 2023
42	44	46	55	Risks related to Artificial Intelligence and big data	48	40	40	49
51	48	48	53	Disruptive technologies	43	45	44	50
47	39	40	49	Ethical risks regarding the use of technology	42	40	39	44
48	52	50	47	Tech-related economic risks	41	44	42	44
51	51	45	47	Risks related to the future of Work	43	42	41	50
47	39	47	45	Risks related to changing health practices and new occupational diseases	39	38	41	37
39	49	44	45	Energy risks*	41	41	40	48
35	30	46	44	Financial stability risks	39	39	38	51
37	36	39	43	Risks related to medical advances and innovations	40	38	37	48
47	43	42	42	Cyber security risks	41	41	38	45
44	42	39	42	Macro-economic risks	38	38	38	49
44	41	36	42	Risks related to evolving regulation and litigation	40	44	40	37
41	39	42	41	Risks related to smart and autonomous systems	39	38	38	34

How would you qualify the pace of emergence of this risk? To those who selected the risk in their top 5



TECHNOLOGICAL ADVANCES CREATE MORE RISKS THAN IT SOLVES





RISKS RELATED TO ARTIFICIAL INTELLIGENCE AND BIG DATA



EXPERTS

RISK N°4 OVERALL RISK N°5 IN MEXICO

LEVEL OF VULNERABILITY

58% IN MEXICO

RAPIDLY EMERGING FOR 55% (+9 VS 2022)

51% IN MEXICO



AWARENESS 17% (+1 VS 2022)

9% IN MEXICO

PREPAREDNESS OF PUBLIC AUTHORITIES 7% (-7)

LOWEST SCORE AMONG 25 RISKS

2% IN MEXICO

PREPAREDNESS OF THE PRIVATE **SECTOR 16% (-6) LOWEST SCORE AMONG 25 RISKS**

9% IN MEXICO



GENERAL POPULATION

RISK N°11 OVERALL

RISK N°18 IN MEXCO

LEVEL OF VULNERABILITY

(+1 VS 2022)

81% IN MEXICO

49% IN MEXICO

AWARENESS 38% (-5 VS 2022) LOWEST SCORE AMONG 25 RISKS

RAPIDLY EMERGING

FOR 48% (+8 Vs 2022)

66% IN MEXICO

PREPAREDNESS OF PUBLIC AUTHORITIES 29% (-10)

LOWEST SCORE AMONG 25 RISKS

51% IN MEXICO

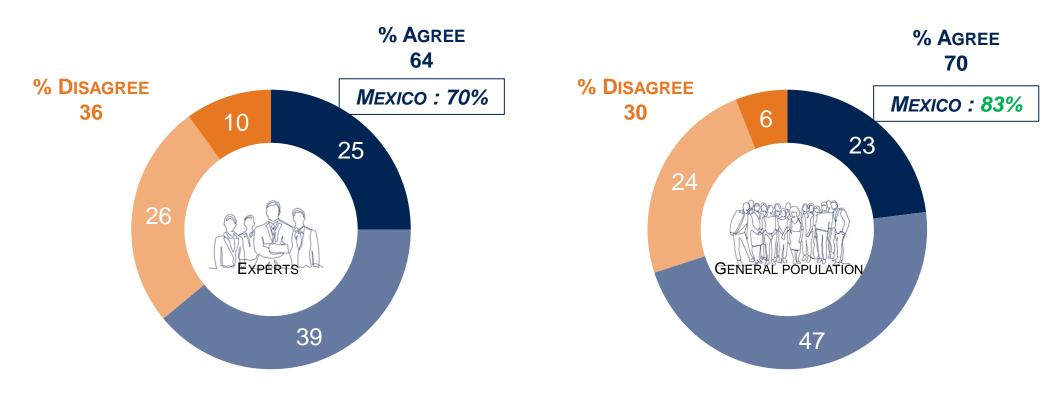


PREPAREDNESS OF THE PRIVATE **SECTOR 31% (-9)**

57% IN MEXICO

THERE IS A NEED FOR A BREAK IN AI AND DISRUPTIVE TECHNOLOGIES RESEARCH



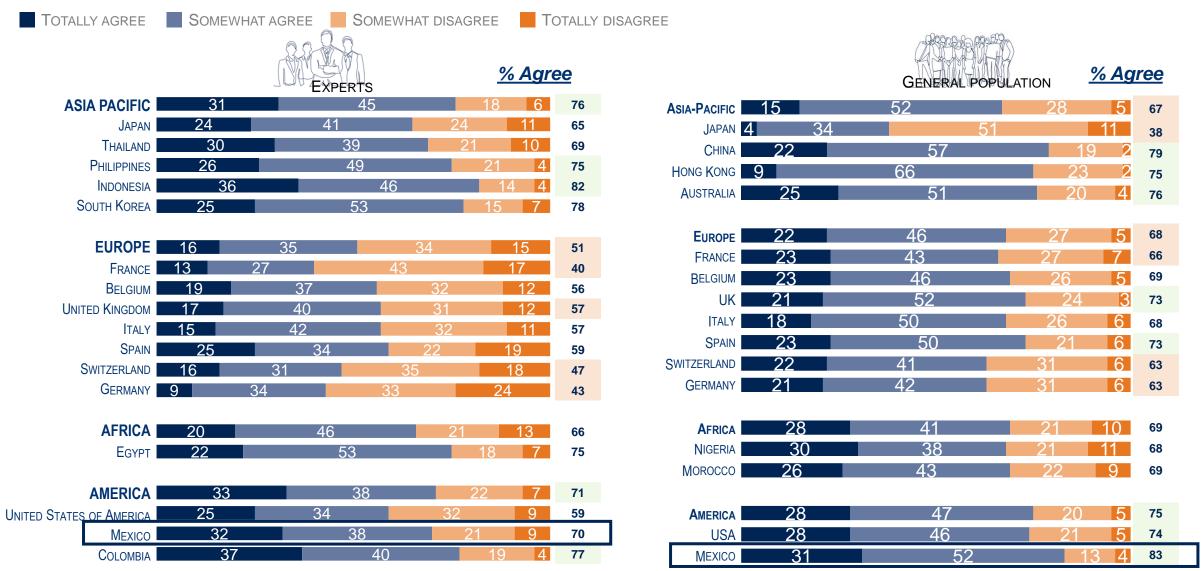




Do you agree or disagree with the following statements?



THERE IS A NEED FOR A BREAK IN AI AND DISRUPTIVE TECHNOLOGIES RESEARCH





F CYBER SECURITY RISKS



EXPERTS

RISK N°2 OVERALL RISK N°2 IN MEXICO

LEVEL OF VULNERABILITY

(+2 VS 2022)

85% IN MEXICO

PREPAREDNESS OF PUBLIC AUTHORITIES 26% (+1)

9% IN MEXICO

RAPIDLY EMERGING FOR 42% (= 2022)

50% IN MEXICO



AWARENESS 42% (+3 VS 2022)

35% IN MEXICO



PREPAREDNESS OF THE PRIVATE **SECTOR 45% (+3)**

56% IN MEXICO



GENERAL POPULATION

RISK N°3 OVERALL RISK N°7 IN MEXICO

LEVEL OF VULNERABILITY

(+1 VS 2022)

77% IN MEXICO

RAPIDLY EMERGING FOR 41% (= 2022)

45% IN MEXICO



AWARENESS 55% (+1 VS 2022)

70% IN MEXICO

PREPAREDNESS OF PUBLIC AUTHORITIES 41% (+1)

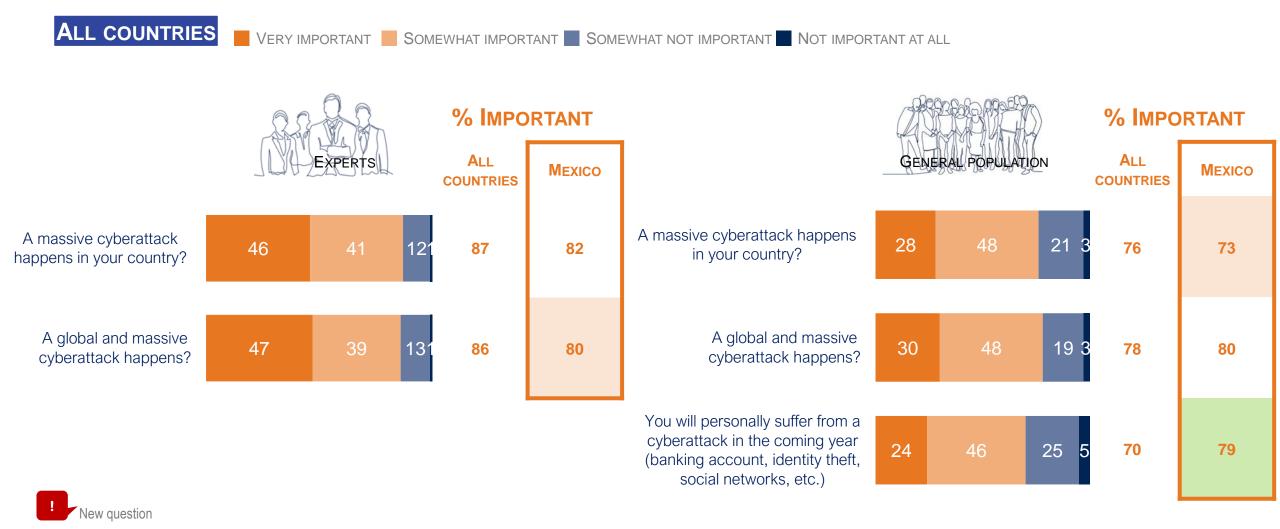


PREPAREDNESS OF THE PRIVATE **SECTOR 41% (=)**

62% IN MEXICO

56% IN MEXICO

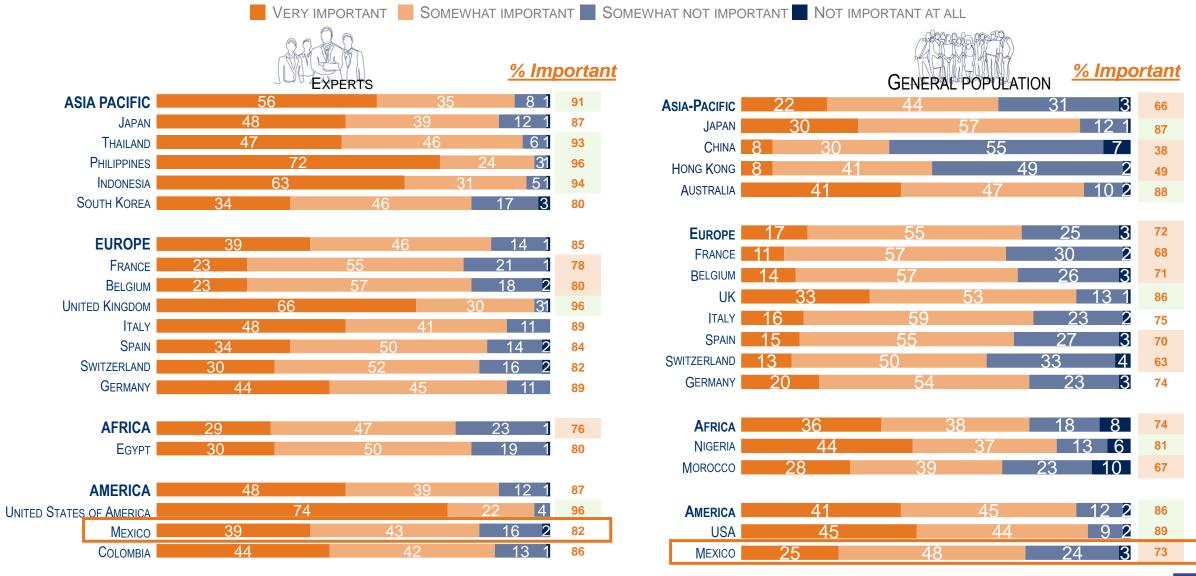
OPINION TOWARDS THE RISK OF A CYBERATTACK



Let's now focus on risks related to cyber security. Do you think there is an important risk that...

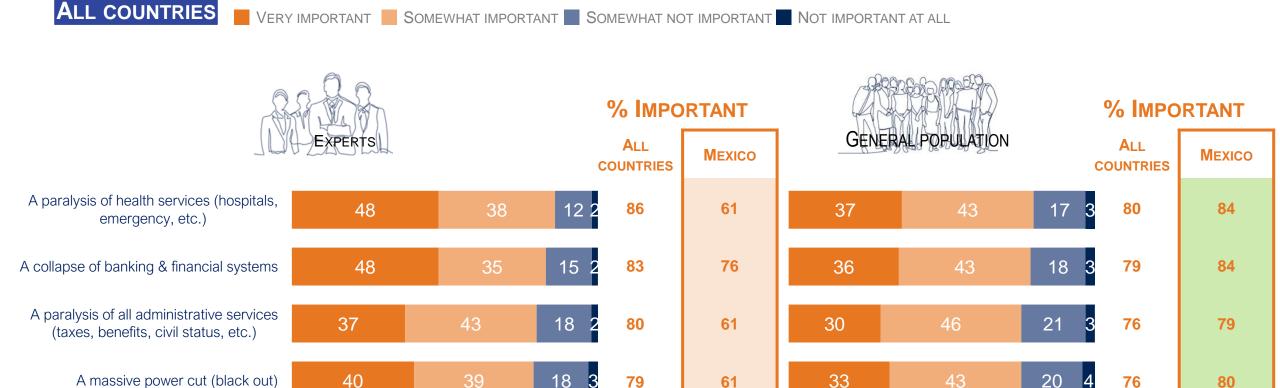


...A MASSIVE CYBERATTACK HAPPENS IN YOUR COUNTRY?





OPINION TOWARDS THE CONSEQUENCES OF A CYBERATTACK





And do you think there is an important risk that the following events happen in your country because of a cyberattack?



A serious catastrophe (nuclear or industrial

accident, etc.)

FOCUS ON SOCIAL TENSIONS AND INEQUALITIES





H SOCIAL TENSIONS AND MOVEMENTS



EXPERTS

RISK N°8 OVERALL RISK N°10 IN MEXICO

LEVEL OF VULNERABILITY

(+6 VS 2022)

69% IN MEXICO

PREPAREDNESS OF PUBLIC AUTHORITIES 14% (+1)

RAPIDLY EMERGING FOR 41% (+1 VS 2022) 46% IN MEXICO

AWARENESS 43% (+6 VS 2022) 40% IN MEXICO

> **PREPAREDNESS** OF THE PRIVATE **SECTOR 21% (+6)**

34% IN MEXICO



GENERAL POPULATION

RISK N°4 OVERALL RISK N°12 IN MEXICO

LEVEL OF VULNERABILITY



(+6 VS 2022)

75% IN MEXICO

RAPIDLY EMERGING FOR 37% (-1 Vs 2022)

43% IN MEXICO



AWARENESS 61% (+3 VS 2022)

68% IN MEXICO

PREPAREDNESS OF PUBLIC AUTHORITIES 32% (=)

45% IN MEXICO



PREPAREDNESS OF THE PRIVATE **SECTOR 32% (=)**

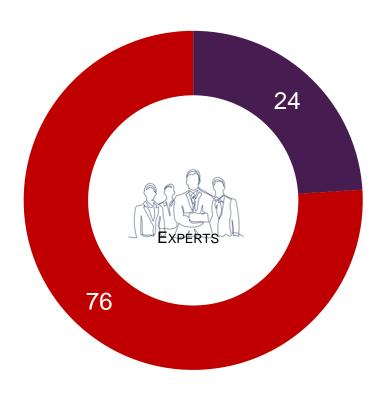
46% IN MEXICO

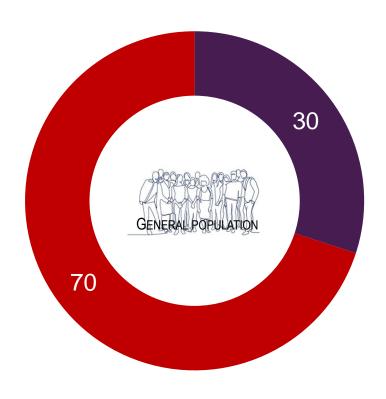
17% IN MEXICO

OPINION ON INEQUALITIES AND SOCIAL TENSIONS

ALL COUNTRIES

- Inequalities and social tensions in my country are continuous and may not escalate in the future
- Inequalities are becoming more and more serious and could lead to increasing social tensions and fragmentation in my country





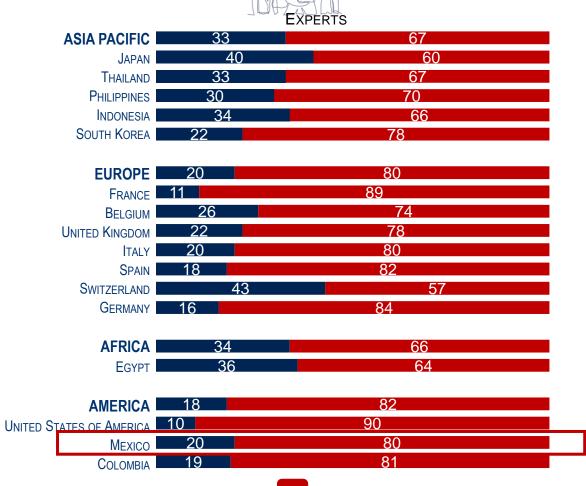
! New question

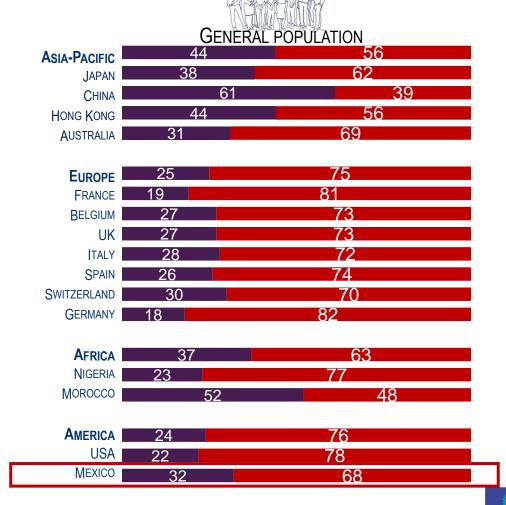
Regarding inequalities and social tensions, to which of the following opinions do you feel closer?



OPINION ON INEQUALITIES AND SOCIAL TENSIONS - PER CLUSTER AND COUNTRY

- Inequalities and social tensions in my country are continuous and may not escalate in the future
- Inequalities are becoming more and more serious and could lead to increasing social tensions and fragmentation in my country

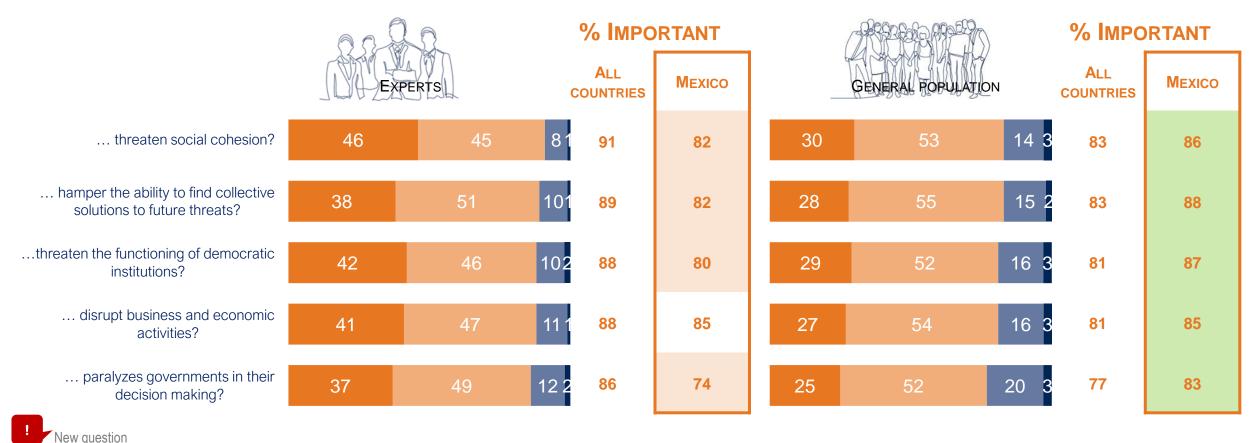






THE RISK THAT INEQUALITIES AND SOCIAL TENSIONS LEAD TO CERTAIN CONSEQUENCES

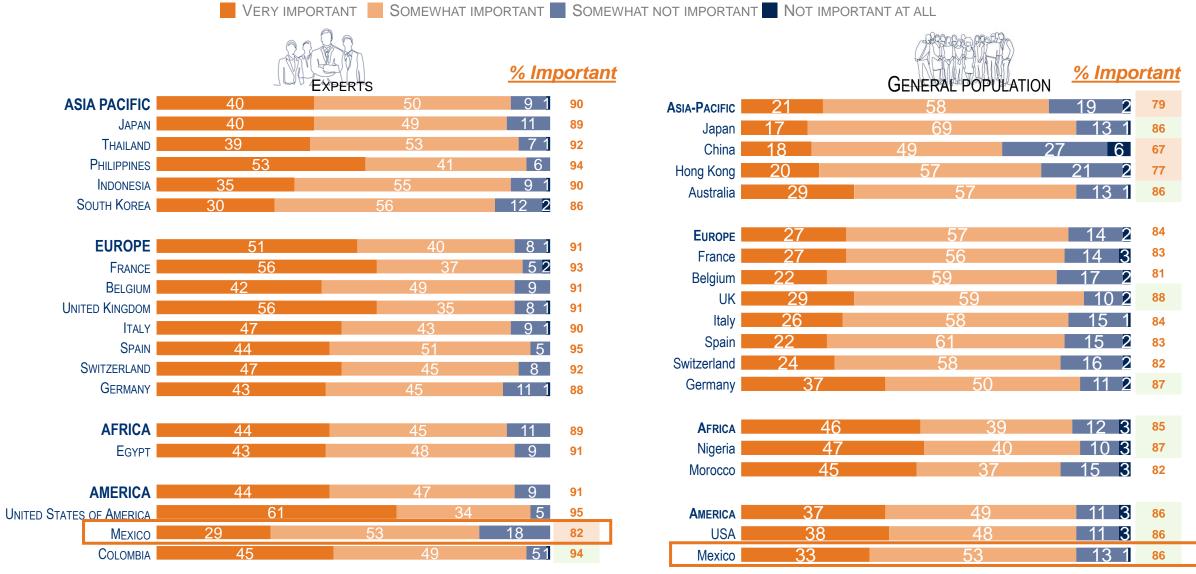








... THREATEN SOCIAL COHESION?





PREPAREDNESS OF PUBLIC AUTHORITIES AND THE PRIVATE SECTOR FOR FUTURE RISKS



PREPAREDNESS OF PUBLIC AUTHORITIES FOR FUTURE RISKS - % YES

YES

ALL COUNTRIES	00-00				
2022	EXPERT	\$	GENERAL POPULATION	2022	MEXICO 2023
27	31	Chronic illnesses	49	48	47
33	30	Pandemics and infectious diseases	41	42	48
24	27	Financial stability risks	37	37	53
25	26	Cyber security risks	41	40	56
23	25	Monetary and fiscal policies risks	37	37	51
20	25	Risks related to the future of work	44	46	50
19	24	Energy risks*	39	36	49
27	23	Risks related to changing health practices and new occupational diseas	ses 51	47	50
25	23	New security threats and terrorism	38	39	46
19	23	Tech-related economic risks	46	44	58
20	22	Pollution	37	35	32
20	22	Geopolitical instability	37	35	47
24	21	Risks related to evolving regulation and litigation	57	53	65



PREPAREDNESS OF PUBLIC AUTHORITIES FOR FUTURE RISKS - % YES

YES

Depart of age FLD

ALL	COUNTRIES

JNTRILS					
2022	EXPERTS		GENERAL POPULATION	2022	MEXICO 2023
17	21	Macro-economic risks	44	41	51
23	19	Risks related to medical advances and innovations	52	49	62
19	19	Ethical risks regarding the use of technology	42	45	53
17	17	Disruptive technologies	50	47	70
14	15	Climate change	30	27	36
14	15	Risks related to changing demographics	43	41	65
13	14	Social tensions and movements**	32	32	45
15	14	Risks related to smart and autonomous systems	37	40	58
6	13	Space and planetary risks	50	48	59
10	12	Natural resources and biodiversity risks	34	31	41
13	12	Long-term exposure to harmful substances	40	37	45
14	7	Risks related to Artificial Intelligence and big data	29	39	51



PREPAREDNESS OF THE PRIVATE SECTOR FOR FUTURE RISKS - % YES

ALL COUNTRIES	EVOLOTE	■ YES	GENERAL POPULATION		
2022	J D EXPERTS		(378) Gran 18.0 20 Sec	2022	MEXICO 2023
36	45	Chronic illnesses	49	47	54
42	45	Cyber security risks	41	41	62
36	38	Risks related to the future of Work	48	50	58
31	38	Financial stability risks	39	38	59
38	36	Pandemics and infectious diseases	39	39	52
33	35 R	isks related to changing health practices and new occupational dise	eases 51	46	60
33	35	Ethical risks regarding the use of technology	44	45	55
26	35	Macro-economic risks	45	42	58
31	35	Monetary and fiscal policies risks	40	37	63
25	34	Energy risks	39	36	51
28	33	Risks related to medical advances and innovations	53	50	69
28	33	Tech-related economic risks	49	47	62
31	31	Risks related to evolving regulation and litigation	58	54	62



PREPAREDNESS OF THE PRIVATE SECTOR FOR FUTURE RISKS - % YES

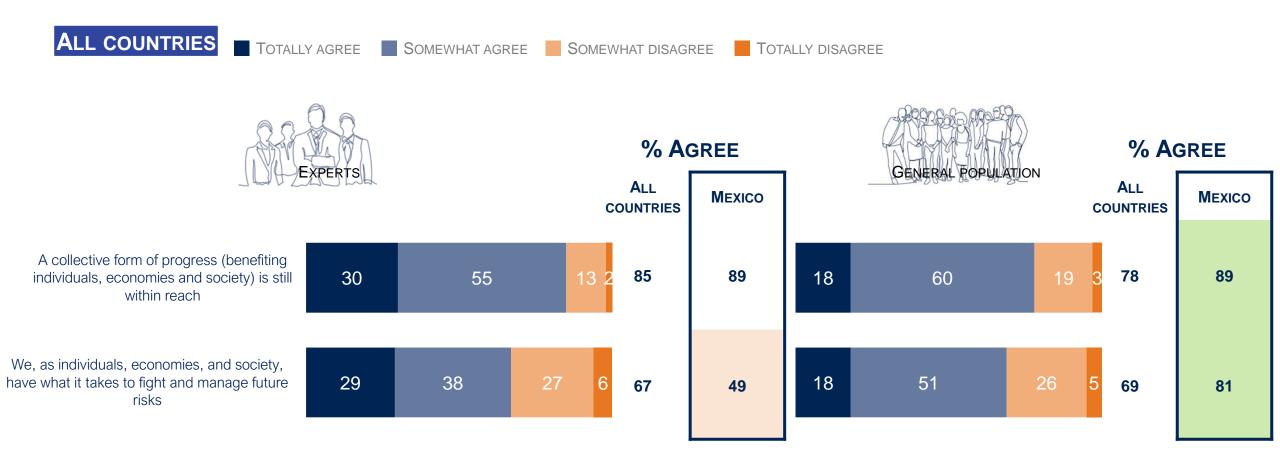
ALL CO	DUNTRIES		■ YES			
	2022	EXPERTS		GENERAL POPULATION	2022	MEXICO 2023
	29	28	Disruptive technologies	50	50	67
	16	27	Space and planetary risks	50	48	60
	26	26	Pollution	36	33	43
	22	25	New security threats and terrorism	35	35	49
	24	23	Risks related to changing demographics	42	40	59
	22	23	Risks related to smart and autonomous systems	39	42	63
	20	23	Climate change	29	26	39
	15	21	Social tensions and movements	32	32	46
	14	21	Natural resources and biodiversity risks	32	29	47
	18	19	Long-term exposure to harmful substances	38	36	43
	22	16	Risks related to Artificial Intelligence and big data	31	40	57
	15	16	Geopolitical instability	31	30	50



OPINION ABOUT PROGRESS, RISK MANAGEMÉNT AND LEVEL OF TRUST TOWARDS DIFFERENT ACTORS



OPINION ABOUT PROGRESS AND RISK MANAGEMENT





Do you agree or disagree with the following statements?



LEVEL OF TRUST TOWARDS DIFFERENT ACTORS TO LIMIT THE CONSEQUENCES OF A NEW GLOBAL CRISIS

6 68

ALL COUNTRIES Yes, totally Yes, somehow No, somehow No, not at all GENERAL POPULATION YES YES SCIENTISTS / ACADEMIA **INSURERS** INTERNATIONAL ORGANIZATIONS COMPANIES NATIONAL PUBLIC AUTHORITIES

If a new global crisis happens in the next 12 months, would you trust the following actors to limit the consequences of this new crisis in the world?



POLICE / ARMY

PRIVATE CITIZENS

NGOs AND CIVIL SOCIETY

LEVEL OF TRUST TOWARDS DIFFERENT ACTORS TO LIMIT THE CONSEQUENCES OF A NEW GLOBAL CRISIS – PER CLUSTER AND COUNTRY



ALL COUNTRIES



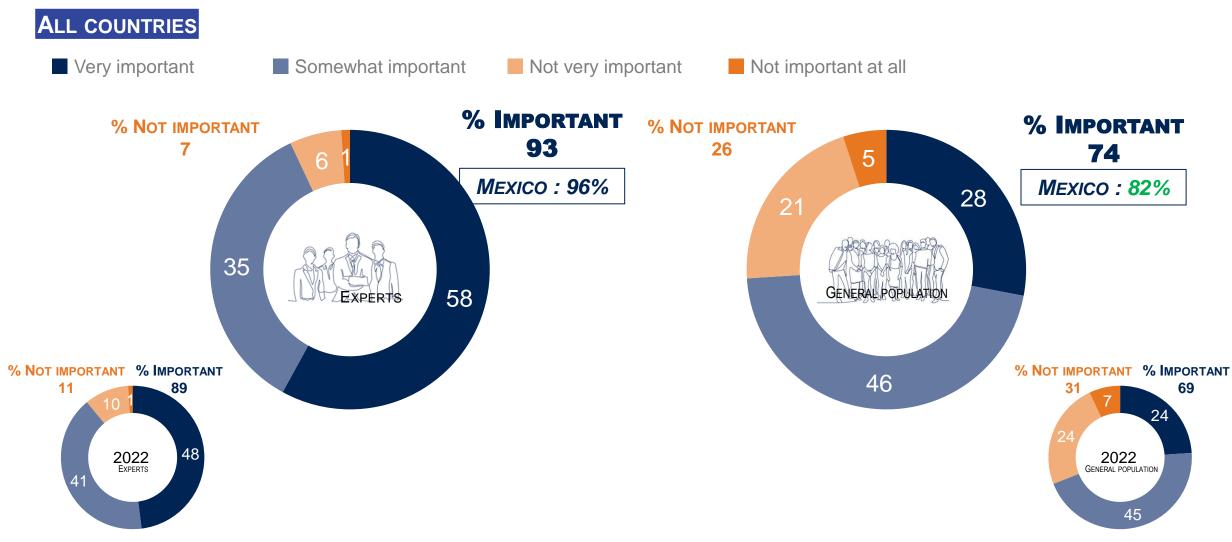
	% YES	ALL	AMERICA	UNITED STATES OF AMERICA	MEXICO	COLOMBIA
		ALL				
	Scientists / Academia	84	81	75	76	83
	Insurers	77	81	68	80	85
	International organizations	73	77	51	76	86
90 90	Companies	72	76	1 68 80 85 7 51 76 86 6 68 80 77 7 65 58 70 1 68 46 64 5 49 65 69		
A CONTRACTOR OF THE PARTY OF TH	National public authorities	71	67	65	58	70
EXPERTS	Police / Army	68	61	68	46	64
	NGOs and civil society	68	65	49	65	69
	Private citizens	59	56	63	54	55

% YES			AMERICA	USA	MEXICO
	Scientists / Academia	70	71	70	79
- PARSON - 100 PA	Police / Army	65	67	67	69
	International organizations	62	60	57	79
	National public authorities	60	57	55	68
GENERAL POPULATION	NGOs and civil society	55	55	50	75
	Private citizens	53	59	58	67
	Companies	49	50	47	64
	Insurers	41	42	40	52

If a new global crisis happens in the next 12 months, would you trust the following actors to limit the consequences of this new crisis in the world?



THE ROLE OF INSURERS TO LIMIT THE IMPACT OF FUTURE RISKS



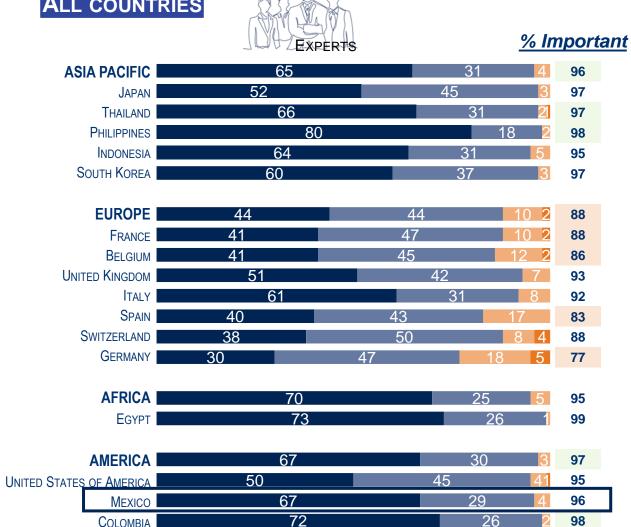
Do you think that in the future the role of insurers in the protection against these emerging risks will be*...

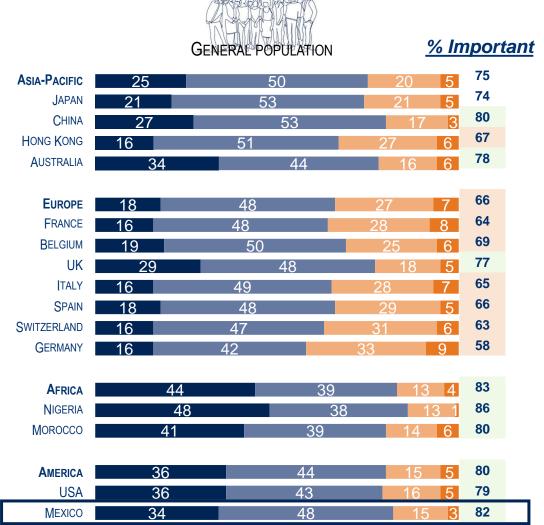


THE ROLE OF INSURERS TO LIMIT THE IMPACT OF FUTURE RISKS

Very important Somewhat important Not very important Not important at all

ALL COUNTRIES







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